

Agenda item 9

South Wiltshire Strategic Alliance
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Report

Report subject : Progress Report on the City Community Plan
Report to : City Area (Community Issues) Committee
Date : 15 November 2005
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1. PURPOSE OF THIS REPORT

The purpose of this document is to highlight the progress made on the actions in the Salisbury City Community Plan.

2. BACKGROUND

During the summer of 2003, the South Wiltshire Strategic Alliance distributed a community questionnaire to 49,000 households in South Wiltshire, of which 6,413 were returned from Salisbury. The results of the questionnaires, coupled with public meetings and City Workshops, identified a number of priorities across the City Community Area. These were, in order of priority:

1. Vandalism and Anti-Social Behaviour
2. Reducing Crime
3. Traffic Congestion
4. Cleanliness of Roads, Streets and Open Spaces
5. Better Healthcare
6. Looking after the Roads
7. Housing Local People Can Afford
8. The Environment

The priorities identified have been allocated into 8 themes, which reflect the policy themes in the Wiltshire Community Strategy. These themes are: Countryside and Land-Based Issues, Crime and Community Protection, Culture, The Economy, Education, Skills & Learning, Housing and The Built Environment, Social Care and Health and Transport.

The draft City plan was subjected to extensive consultation with key stakeholders and the City Area Committee in 2004. The final draft was approved by the City Area Committee on 5th October 2004 and was published in January 2005. The plan covers a five year period, 2004-2009. The purpose of the plan is to publish the results of what local people want to see, as well as influencing partner organisations of South Wiltshire Strategic Alliance to address priorities in the City area.

3. MONITORING THE PLANS

It has been agreed that the Alliance will provide six-monthly monitoring reports for all six Community Plans. It is worth noting that the City Community Area has been without a Community Planner since January 2005, making it difficult in some instances to obtain information against actions.

The complete reports for all areas will be posted on the Alliance website by the end of the year at: <http://www.southwilts.com/site/SWSA>

4. RECOMMENDATIONS

For City Area Committee to:

- Feedback comments on this progress report.
- Suggest how this information can be used and celebrated with the local community.
- Suggest how this information can be used for the SWSA Annual Conference in February 2006.

5. SUMMARY – CITY COMMUNITY PLAN MONITOR 2004-09

City Community Plan Update November 2005:

ACTION STATUS	SYMBOL	No.	%
Completed Actions	□	5	7.4%
Actions Achieved on Ongoing Basis	□	15	22.1%
In-progress	□	33	48.5%
No Progress	□	7	10.3%
No Longer Applicable	NA	1	1.5%
No Information	?	7	10.3%
TOTAL		68	100.0%

Appendix 1 provides an update of all the actions found in the City plan. It indicates the status of all the actions according to the criteria above, grouped by the eight policy themes.

1. CRIME AND COMMUNITY PROTECTION

Although Wiltshire is one of the safest counties in the country, crime and anti-social behaviour are still a concern within the City.

#	Action	Theme	Priority	City Plan	Update November 05	Progress
Key: ☺ Completed Actions, ✓ Actions Achieved on Ongoing Basis, * In progress, × No Progress, <i>NA</i> No Longer Applicable, ? No Information						
206	The community will work with Community Safety Partnership Anti-Social Behaviour (ASB) Reduction Officer who co-ordinates multi-agency responses to complaints of ASB.	Crime & Community Protection	Anti-social Behaviour	p6	Ongoing	*
207	SDC will strengthen links with local constabulary to tackle crime and anti-social behaviour at leisure sites and where necessary seek anti-social behaviour orders (ASBO's) to safeguard customers from known and persistent offenders.	Crime & Community Protection	Anti-social Behaviour	p6	Ongoing	*
211	Salisbury Domestic Violence Forum to raise awareness of domestic violence as an important issue and hidden crime.	Crime & Community Protection	Domestic Violence	p6	Salisbury Domestic Violence Forum have: Delivered information, support and outreach services to victims/survivors in Salisbury District. Written articles for publications e.g. Salisbury & District NCT Summer Magazine. Delivered training to Salisbury & District Hospital A&E staff (ongoing) and Midwives and Neo-Natal staff.	✓
215	Wiltshire Police and South Wiltshire Economic Partnership (SWEP) have rolled out a new Business Watch Scheme on Churchfields Industrial Estate that operates like Neighbourhood Watch.	Crime & Community Protection	Neighbourhood Watch	p6	Business Watch is ongoing on the Industrial Estate.	✓
226	Local Community Safety Partnerships formed on The Friary and Bemerton Heath. Police Community Support Officers appointed to areas of the city. Expand these projects. Form a working group from wards across the city to look at what else could be done.	Crime & Community Protection	Reducing Crime	p6	Mapped crime information being used to target resources effectively across crime hot spots. Work currently prioritised in Harnham and Bemerton Heath.	*

#	Action	Theme	Priority	City Plan	Update November 05	Progress
Key: ☺ Completed Actions, ✓ Actions Achieved on Ongoing Basis, * In progress, ✖ No Progress, NA No Longer Applicable, ? No Information						
231	The South Wiltshire Community Safety Partnership is about to undertake training for Parish Councils, Housing Officers, Community Beat Officers and other people who will be able to tackle anti-social behaviour together.	Crime & Community Protection	Training	p6	ASB training took place in the Autumn of 2004 in four areas of the district. (City, Nadder, Four Rivers and Stonehenge). Further sessions will be held in 2006.	✓
235	Some key participants have met to discuss facilities for young people in the centre of Salisbury. Bid to be submitted for development worker to move forward the youth café project.	Crime & Community Protection	Young People	p6	The bid has been unsuccessful but alternative ways of progressing this project are being considered.	✖

2. CULTURE

Culture refers to all areas of life that contribute to quality of life from arts to leisure, wildlife, local facilities, architecture and history.

#	Action	Theme	Priority	City Plan	Update September 05	Progress
Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA , No Information ?						
20	Local people to be involved to decide the future of the old swimming pool site, by Dec 2005	Culture	Local Facilities	p21	SDC Cabinet at its meeting on 12 October approved an Asset Disposal Strategy for all Council property declared surplus as a result of the Office Centralisation project. The site of the old swimming pool is included within this Strategy. Planning and property consultants have been engaged to advise - they have recommended and Cabinet has accepted that the old swimming pool site will be the subject of a Development Brief, to be prepared by Summer 2006. The Development Brief process involves an element of public consultation. A planning application is due to be submitted by Spring 2007	*
24	No meeting place for the community and lack of play facilities around the St Paul's roundabout area. Hold a meeting of local residents, councillors, churches and community groups to look at the issues and see whether anything can be achieved. Community Safety Partnership to be approached for funding.	Culture	Local Facilities	p27	This is not included in 2005/06 Portfolio plan for Community Initiatives. No action agreed or budget provided for this year. However there will be a Play Area included in the new housing development on the Railway sidings.	✖

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
21	Local people to be involved in the decision on the future use of the Guildhall and SDC to decide on the future use by June 2006.	Culture	Local Facilities	p25	<p>Consultation has been taking place on the future use of the Guildhall to prepare for when the Magistrates move out of the building. That move is now not likely to take place until 2008, and the Cabinet has asked officers to develop a full business plan on what services can be provided at the Guildhall until then. The proposals include:</p> <ul style="list-style-type: none"> - Using the Crown Court room as an extra function facility. The proposal is to level the floor and create a versatile space that can be used by the courts during the day and for private hire during evenings and weekends. - Creating a café and hospitality area on the corner of Queen Street and Fish Row, potentially specialising in Fair Trade and local products. - Including the Guildhall on the tourist trail, in particular promoting the civic display in the Jury Room. - Working in partnership to move the Salisbury Experience to the Guildhall. - Using the Guildhall Square for promotional events. <p>All of the options will now be fully researched and developed. Final proposals will come back to the Cabinet early next year for a final decision.</p>	*
19	SDC will work with the East Harnham Residents' Association Ltd to continue working on the development and building of the East Harnham Community Centre - ongoing to December 2009.	Culture	Local Facilities	p19	No information	?
22	SDC to investigate if there is a potential site in Fisherton & Bemerton Village where S106 monies can be invested in outdoor facilities	Culture	Local Facilities	p17	No information	?
23	Complete final phase of building work at The Factory, Elim Christian Centre to build a Youth Café, IT Suite and community hall with kitchen.	Culture	Local Facilities	p25	No information	?
26	St Edmund's Community Association to continue to work with other partners to offer opportunities for young people.	Culture	Local Facilities	p21	No information	?

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress *, No Longer Applicable NA, No Information ?						
47	Summer Challenge Scheme will be working in Bemerton with the 16+ age group who are leaving school with no destination.	Culture	Young People	p13	Between Positive Activities for Young People and the Summer Challenge covered 20 young people in Salisbury aged 13-17 who were young offenders/at risk of offending. The young people achieved awards such as Millennium Volunteers award of Excellence for 200 hours volunteer work, First Aid certificates, Kayaking 1* Awards, Junior Sports Leaders Award etc.... Five out of seven of the school leavers went on to college or E2E (Entry to Employment - Government training scheme) and the other two have been referred to agencies to ensure they continue to be supported whilst looking for work/education.	*

3. THE ECONOMY

Many of the other priorities are also linked to the economy.

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress *, No Longer Applicable NA, No Information ?						
66	First local Food Festival held in Salisbury in September 2004 to help and support farmers and local supply chains, due to become an annual event.	Economy	Food Producers		A successful food festival was held in September 2004, the 2005 event was held 26th to 29th August. This year's event was organised in partnership with Salisbury International Arts Festival. Stallholders will include local farmers and producers, local restaurants and independent traders and other producers from further a field. The aim is to connect consumers with producers and to spread the message about good quality local food and drink.	✓
67	SDC promote farmers markets in Salisbury & other areas	Economy	Food Producers		In addition to the dedicated Farmers Market held in Salisbury on the first Wednesday of the month there is now a second monthly market on the third Wednesday. There is also a Farmers' Market section in the twice weekly Charter Market. These are all promoted through leaflets and other advertising. Country Markets selling local produce occur in Wilton, Amesbury, Downton, and Tisbury.	✓

4. EDUCATION, SKILLS & LEARNING

This encompasses utilising educational facilities, developing skills and providing life long learning facilities.

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
95	WCC to publish details about school places available in Harnham & the impact that the proposed new housing development will have on schooling.	Education, Skills & Learning	Educational Requirements	p19	<p>In June, consultation took place with the local schools, members and residents of the new estate on a proposal to extend the designated area of the Harnham Primary Schools to include the new housing. The formal results of the consultation have yet to be collated and published but responses received to date appear to support the proposal.</p> <p>Historically, secondary pupils from this area have been within the designated area of Westwood St Thomas. The consultation paper proposed that the designated area for the new housing should remain as Westwood St Thomas. Therefore there would be no change to current arrangements.</p> <p>No feedback has been received from the secondary schools to date. However one response received from a parent suggested that the new housing should fall within the Wyvern catchment as the remainder of Harnham does currently. Again, the formal results of the consultation have yet to be collated and published.</p>	* ✖

5. ENVIRONMENT AND COUNTRYSIDE

These issues are to do with the environment, recycling, composting, and wildlife conservation.

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
116	25% of schools in the city to gain eco-schools accreditation by 2009.	Environment & Countryside	Composting	p9	No Progress. No Environment Community Development Officer in post for 4 months and it is unlikely that this post will remain an environment post in its entirety.	✖
120	Community composting site developed at Shaw Trust Horticulture, The Portway, Old Sarum.	Environment & Countryside	Composting	p9	<p>Old Sarum Site is operational and running a trial period to test the site before the general public use it. 30/06/05.</p> <p>Approval now given for a further six compost bays to be constructed at Old Sarum in September 05 and open to the public. 08/08/05</p>	✓

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123	It is now permissible to put suitably packaged dog waste into litter bins.	Environment & Countryside	Dog Waste	p8	Ongoing	✓
128	SDC and its partners, the Wiltshire Waste Partnership, are working to achieve the 31% recycling target by 2010.	Environment & Countryside	Recycling	p25	Recycling initiatives are being developed in line with the waste management and recycling plan but overall recycling performance is currently below target	*
131	Encourage community groups to start a 'Rethink Rubbish' Directory.	Environment & Countryside	Recycling	p21	Directory published for Salisbury.	*
141	City Centre Management Team is calling together councillors and officers to look at what can be done to smarten up the city centre. CCM has sponsorship from SDC and the private sector to introduce a city centre ranger to deal with janitorial issues in the city centre.	Environment & Countryside	Street Cleaning	p8	City Centre Ranger appointed on a 3mth trial. Ranger paints bollards, repairs street furniture, reports rubbish in river etc. Now has funding for 6-12mths. CCM investigating sustainable funding for the post. Meeting June 2004 with Councillors and Senior Officers - wash down round changed and improved city centre. Agreed to continue to work together and regularly meet to address issues.	*
144	Bemerton Heath Folly - SDC & WWT working in partnership with the local community	Environment & Countryside	Wildlife	p13	No information	?
151	WWT will be going into local schools to work with children on community environmental projects	Environment & Countryside	Wildlife	p13	Work with Harnham schools on Bench project in Harnham Slope. Woodlands First School in Bemerton Folly Local Nature Reserve.	*

6. HOUSING AND THE BUILT ENVIRONMENT

Affordable housing is a key issue for all areas. As an indication of the importance of this, the South Wiltshire Strategic Alliance have adopted affordable housing as one of their key priorities in the Community Strategy launched in June 2005.

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176	SDC's Local Plan Policy and Supplementary Planning Guidance aims to achieve up to 40% (min of 25%) affordable housing requirements on housing developments.	Housing & the Built Environment	Affordable Housing	p8, p19, p23	Ongoing work with developers to continually increase the %.	*

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179	SDC will continue to investigate and identify at least one specific affordable housing scheme for the City by December 2009. In addition, SDC will aim to bring back into use three empty properties per year.	Housing & the Built Environment	Affordable Housing	p8, p19	Shared ownership scheme in partnership between SDC & housing associations coming to Netherhampton Road & Downton Road, Salisbury in autumn 2006. 16 units, estimate 2006-08 completion.	*
180	For the City of Salisbury & the immediate surrounding areas the aim is to provide 429 new affordable homes by 2011.	Housing & the Built Environment	Affordable Housing	p9	New homes being proposed as part of the redevelopment of the Stratford Road social club. 27 units, estimate 2008-09 completion. Boscombe Down and Old Sarum - have planned new developments to the south of Amesbury and North of Salisbury respectively. Together they will deliver over 1000 new houses and are seen as essential to the strategic growth, vitality and viability of the district. Key characteristics of these developments for the benefit of the community may be summarised as: Each has a new primary school, each will deliver 25-33% of all new housing as affordable (well over 300 new units), each has new community hall and public open space, each will have a new community focus based around retail facilities and potential community uses, Sports pitches and pavilion/changing facilities, Old Sarum will deliver the most strategically important new employment facilities for Salisbury, each has been planned with significant community input from the outset..	*
187	SDC is also committed to not placing any homeless household in bed & breakfast, unless there is absolutely no alternative.	Housing & the Built Environment	Homelessness	p8	Actioned and being maintained	✓
188	SDC's homelessness strategy sets out how the council supports and advises customers with housing problems. Its aim is to provide a preventative service by offering any and all customers assistance through the Backup Service. For example this provides help towards rent deposits and rent in advance.	Housing & the Built Environment	Homelessness	p8	The Council is to commission research that will provide a better understanding of the use of existing accommodation and identify service user needs in order to inform the future direction of service delivery for homelessness services. This should be completed by Dec. 05	*
189	The county-wide Supporting People Strategy aims to support homeless and related services for young people in gaining skills towards independent living & to support older people in helping them maintain their independence.	Housing & the Built Environment	Homelessness	p8	5-year Strategy for Supporting People in Wiltshire now adopted.	*

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138	A review of street cleaning across the District will improve effectiveness by July 2005.	Housing & the Built Environment	Street Cleaning	p8	The comprehensive review of street cleansing has been delayed. No target date has been set for carrying out the review.	✖
139	Salisbury District Council will continue to meet government standards on street cleanliness every year (as measured by Best Value Performance Indicator 1999).	Housing & the Built Environment	Street Cleaning	p8	This is progressing on target.	*
140	City Centre Management will liaise with SDC and supermarkets to ensure the coin-operated trolley system is successful and monitor usage of the corrals.	Housing & the Built Environment	Street Cleaning	p8	Coin operated trolleys now in place. Corrals are being reviewed and improved. A private company (funded by the supermarkets) conducts a sweep x2 / day to collect all the trolleys and returns them to the supermarkets. Meeting Sept 05 with CCM and supermarkets to discuss publicity campaign to encourage customers to return trolleys.	✓

7. SOCIAL CARE AND HEALTH

The Wiltshire Strategic Board has set the target of Wiltshire becoming the healthiest county in England, by 2014. At a community area level, among the areas of concern were, lack of NHS dentistry, out of hours provision, support for people with long-term conditions.

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
152	The South Wiltshire Primary Care Trust will take over responsibility for dentistry from 2005. As part of this new responsibility, it will seek to improve access to NHS dental care in the area as a high priority. Quality of NHS dental care will also be improved.	Social Care & Health	Dentistry	p9	Five S.Wilts dental practices went live with Personal Dental Services (PDS) contracts in 2005, generating an additional 5,200 NHS registrations for S. Wilts. The General Dental Service contracts will be implemented from April 2006 in line with national timescales and the PCT will be working with non PDS dentists to move onto general dental service (GDS) contracts	☺
155	The Hospital Alternatives Team (HAT) & a range of other community rehab initiatives will improve quality of service offered to older people.	Social Care & Health	Elderly People	p9	No information	?

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
157	The Primary Care Trust is discussing with Salisbury GP practices developing a central site for several of them to be based in. Ongoing to 2007.	Social Care & Health	GP Services	p9	A Local Improvement Finance Trust initiative is underway within S. Wilts which will initially provide 2 primary care sites in the city, offering access to community based primary care services in line with The PCT proposed commissioning priorities. Build will begin in Autumn 2006 for completion in summer 2008. Phase 2 of list will explore opportunities for rural primary care facilities.	*
159	Salisbury Walking Forum launched the Salisbury & Wilton Walking Map to encourage walking to work, at lunchtimes and for health. Continue to promote this initiative.	Social Care & Health	Health	p9	Reprint of map completed July 2005. Closer joint working with South Wiltshire PCT and Salisbury District Hospital to promote the initiative.	✓
166	The Primary Care Trust will work with others, through the General Medical Services contract and initiation of a project, to develop services which support people with long-term conditions.	Social Care & Health	Long Term Patients	p9	This work links to the national initiative for Community Matrons. S.Wilts PCT has identified core conditions that could be managed differently and are working with all agencies and partners to establish agreed care pathways that predominantly deliver care and support in the community. A project nurse post was advertised in August the role of which will be to review the district nursing service, Hospital Alternative Team and their future relationship with the Community Matron role.	*
168	The NHS improvement plan sets out targets to reduce waiting lists and improve patient choice of where and when they receive treatment. Target date 2005/06.	Social Care & Health	Patient Satisfaction	p9	The PCT are on target for implementing the national choose and book scheme. Future commissioning arrangements for S. Wilts include practice based commissioning and will offer opportunities for delivery of more services within the primary care setting, thus releasing capacity for access to urgent appointments within secondary care.	*
173	South Wiltshire Action Against Poverty to identify social exclusion and poverty in our community and put in place measures to address them.	Social Care & Health	Poverty	p9	Examples from SWAAP: Charities Information Bureau (CIB) - Supporting disadvantaged people by the provision of information, advice & support on funding to individuals in financial need. ASK - Providing parenting skills training to parents of young people aged 8-16 years who present challenging behaviour. Salisbury & District CAB - Provision of a generalist advice service, accessible by a range of methods and available in rural locations, to ensure that individuals do not suffer through lack of knowledge of their rights and responsibilities, or through inability to express their needs effectively. Provision of specialist support in debt & welfare benefits to those who need it most.	*

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174	Wiltshire Fire Brigade will provide free advice and home safety checks to encourage greater fire safety awareness.	Social Care & Health	Safety	p9	Hot strikes are carried out after every fire in a household to make those households in the immediate area aware of fire safety issues. This involves Fire-fighters calling upon the neighbours of the household that has suffered the fire to offer them fire safety advice. Wiltshire Fire Brigade has a target of fitting 5000 free smoke alarms in Wiltshire homes in 2005. In South Wiltshire we are on target to meet this goal. We have trained members of other partners to assist in this project eg Bobby Van. A project will take place in late 2005 to make thatched property owners in South Wiltshire more aware of the potential for fires starting in there homes We offer a free Home Fire Safety Check to any householder that may be at risk from fire.	✓
175	All Youth Development Centres and youth workers will signpost young people to specialist health and advice services and provide accessible information about health and other issues significant to young people.	Social Care & Health	Young People	p9	This is ongoing work; there is evidence of the target having been achieved.	✓

8. TRANSPORT

Here transport is considered in its widest sense to include footpaths and pedestrian safety, parking, public transport and road maintenance.

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236	OURCARS has been launched in Salisbury, supported by SDC and WCC. This is a car club offering the flexibility of using a car without having to own one.	Transport	Car Share	p7	SDC and WCC are continuing to support this group. Promoted as part of Car Free Day on 22nd September 2005.	✓
237	WCC in partnership with Liftshare, has launched Car Share Wiltshire - a service to match up people wanting to car share.	Transport	Car Share	p7	Car Share Wiltshire currently has 519 registered users across Wiltshire. 83 of these have a SP postcode.	* ✖
240	JTT to provide Disabled Access Improvements (such as drop kerbs) at key locations in the City.	Transport	Disabled Access	p7	Work ongoing. Scheme design work complete for Scots Lane / Endless St junction. Currently unfunded. Next year's budget not known until Spring 06.	* ✖
251	Two new Park & Ride sites at Wilton and Britford for 2005.	Transport	Park & Ride	p7 / p19	Wilton P & R up and running. Britford P&R opened 31st May 2005. Wilton average usage of 152 bus passengers per day (91 cars). Britford average usage of 215 bus passengers per day (146 cars).	☺
255	JTT to review Residents Parking Zone C, extend East Harnham Residents Parking Zone and St Mark's Residents Parking Extension in 2005/06.	Transport	Parking	p7 / p23	Zone C review deferred. East Harnham initial consultation work commenced in August. Experimental scheme has been devised for Stratford Road in St. Marks (Zone H) This consists of introduction of yellow lines and waiting restrictions to remove commuter parking. Likely timescale for implementation late Sept/ early Oct.	* ✖
256	JTT to introduce a residents' parking scheme to the St Paul's area of the city by March 2005	Transport	Parking	p27	Scheme proposals to go before committee in September for decision. Implementation to follow	* ✖
257	Car Park Guidance System providing information to Car Park management and motorists on availability on spaces in principle car parks serving the city, including the Park & Ride sites.	Transport	Parking	p7	Variable Message Car Park Guidance signage was commissioned in May/ June 2005. Static signs were installed in July/ August 05.	☺
258	Introduce a Residents Parking Scheme to the St. Paul's area of the City, review Residents Parking Zone A and Zone B.	Transport	Parking	p7 / p25	St. Paul's - as per Action No. 256. Zone A and B consultation carried out, residents happy with scheme as it is	* ✖
259	Review parking arrangements at Salisbury Railway Station as part of Salisbury Transport Plan	Transport	Parking	p17	In ongoing dialogue with South West Trains regarding this matter. Network Rail are looking to develop part of former Eastern Goods Yard into a new station car park, subject to planning permission. Park and Ride being promoted to railway customers.	* ✖

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260	A review of East Harnham residents' parking is planned and will be carried out in 2005/6	Transport	Parking	p19	East Harnham initial consultation work commenced in August.	*
263	Real Time Passenger Information providing information to the bus operator and waiting passengers on actual position of service buses.	Transport	Public Transport	p7	RTPI now available at 48 bus stops in Salisbury. Will be extended to a further 6 stops by the autumn	✓
271	Bishopdown - review bus provision and request improvements in conjunction with the Wiltshire CC Local Transport Plan from 2006.	Transport	Public Transport	p15	Community Planner to discuss with Ian White at WCC and have a feasibility meeting with Wilts & Dorset	
275	WCC has allocated an additional £3m in the 2004 budget to improve maintenance of roads and pavements. Improvements to be made in accordance with the schedule of works issued by Highways Department.	Transport	Road Maintenance	p7	WCC has allocated an additional £3M for highway maintenance in 2004-05, in order to reduce the number of potholes being reported through the CLARENCE system and to improve safety for the travelling public. The sites were identified by reference to the locations of potholes that had been reported through the CLARENCE system. Divisional staff then inspected all of the pothole locations and suggested a suitable treatment for each site. This information was collected and prioritised by the Local Transport Plan Programme Team and placed on a suitable programme for either surfacing (including patching), micro surfacing or surface dressing. The work was then carried out through Wiltshire Highways partnership, Ringway Parkman and RMC Surfacing. Some works were reprogrammed or deferred as the schemes progressed to reflect the cost of completed treatments.	*
276	A Contact Centre has been established in Salisbury library which will enable easier reporting of road problems.	Transport	Road Maintenance	p7	Ongoing	✓
277	WCC has put together a bid to the Government Office of the SouthWest (GOSW) for a contribution to resurface Lower Road and A3094 (Netherhampton Road).	Transport	Road Maintenance	p17	Have been successful and received a grant. Half the work has been completed in 2005 and the rest will be completed in 2006.	*
279	In the Friary, WCC Highways is keen to see Carmelite Way and Friary Lane receive some attention in 2005.	Transport	Road Maintenance	p25	Not in the programme for 2005 or 2006.	✖

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Completed Actions ☺, Actions Achieved on Ongoing Basis ✓ In-progress - Action has Commenced * No Progress ✖, No Longer Applicable NA, No Information ?						
285	Wiltshire County Council Travelwise team to work with schools through school travel plans.	Transport	Schools	p7/ p15	8 schools in South Wiltshire now have travel plans in place.	*
287	Provide cycle way signs on a number of shared use cycle tracks, provide direction signs to key destinations for cyclists using the Salisbury Cycle Network.	Transport	Signage	p7	Cycle way signage has been implemented on 10 routes in May 2005. Directional signage will await future funding	*
290	Review traffic calming measures in phase 1 development of Bishopdown Farm to slow down speeding cars and motorbikes, esp. in St Clements Way.	Transport	Speed Restriction	p15	No evidence of speeding found in this area. No current plans to introduce traffic calming, as average design speed of estate is 25 mph.	☺
291	Review traffic control and calming in Lower Rd, Lower Bemerton, including pedestrian provision.	Transport	Speed Restriction	p17	With Skew Bridge re-opened, traffic levels using Lower Rd, Lower Bemerton has fallen. Some lining works have been carried out in the area to improve parking	NA
292	20mph speed limit zone to be introduced on Milford Hill by March 2005	Transport	Speed Restriction	p25	Looking to introduce some form of 20mph zone in conjunction with extending Residents Parking Zone C to cover Wain-a-Long Road and Bourne Avenue. No timescale for consultation on Zone C extension yet known	✖
299	Salisbury Joint Transportation Team (JTT) target to reduce the absolute level of traffic entering the city centre by 3.9% in 2005 and 11% in 2011 compared with the 1999 baseline.	Transport	Traffic Management	p7	The cordon counts undertaken by WCC in the summer contained some anomalies that required further investigation by way of survey work in order to iron out. Some additional traffic counts have now been set up for November 05. Once the results of these have been collated, we will know about the current trend as against the baseline.	*
300	Linked operation of traffic lights throughout the city through urban traffic control, providing traffic responsive control and co-ordination of traffic flow between junctions.	Transport	Traffic Management	p7	A new computer system to allow traffic lights to react to the volume of traffic has been switched on in 2005.	☺
301	Review of traffic controls in Pinewood Way, Bemerton by Dec 2005	Transport	Traffic Management	p13	No review work carried out. A request in writing to WCC is needed from a Residents Association or similar body, to add a review to WCC's request list. WCC would then be able to carry out review when have enough schemes on the request list to merit investigation.	✖